


**How “ServePro” of Huntington
can provide you with a “One-Stop-Shop” to achieve
a safeguarded, efficient, and compliant environment,
through Recovery Planning, Compliance,
Security, Salvage, and Restoration services.**

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**Combining these
operations will
improve efficiency and
reduce recovery times.**



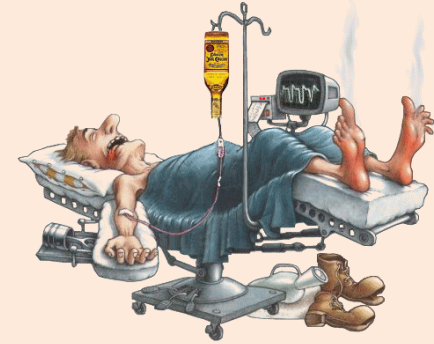
Enterprise Resiliency combines all recovery operations into one discipline using a common language and tool set.

Corporate Certification guarantees that the company complies with all laws in the countries they do business in.

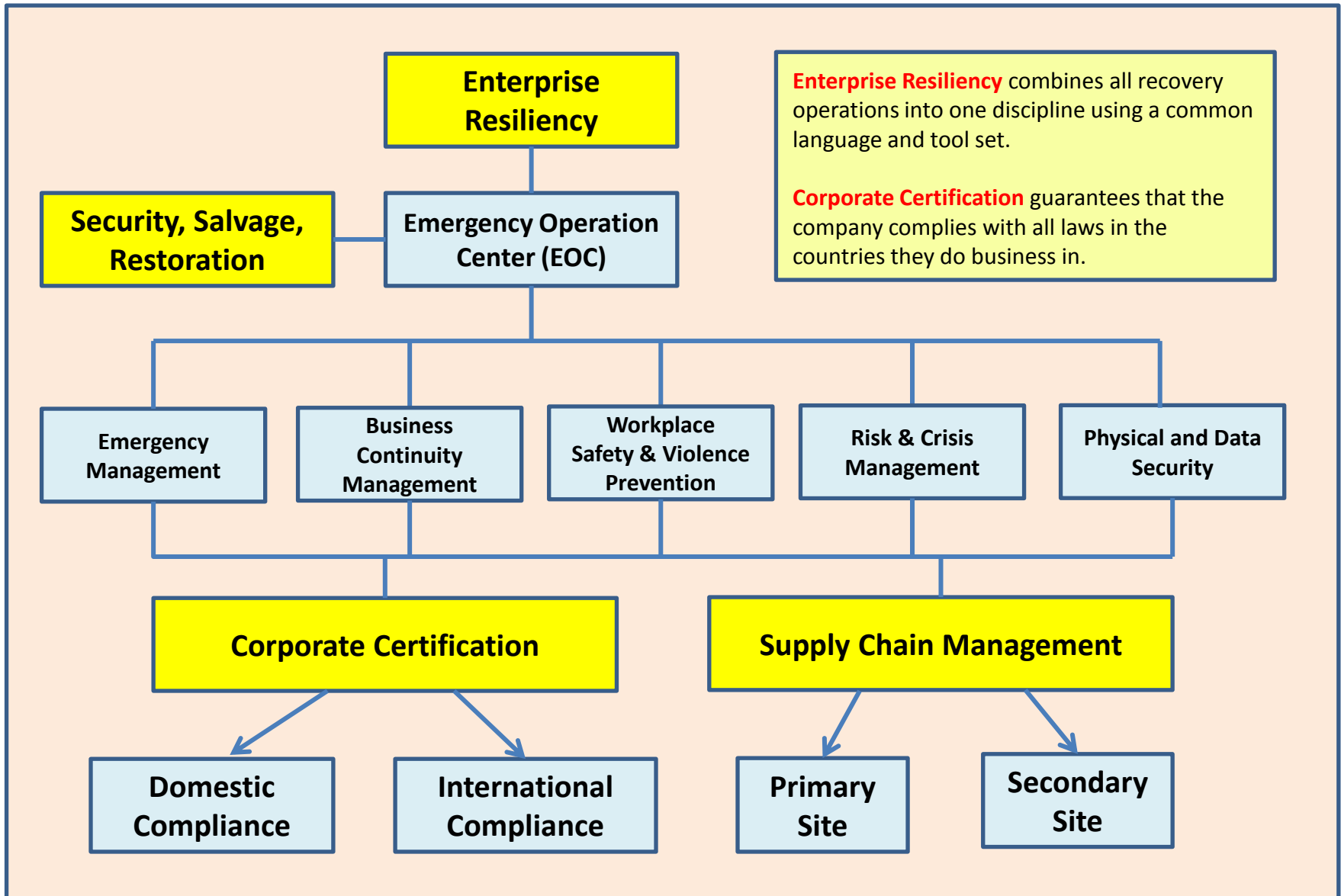
Security, Salvage and Recovery protects your assets and repairs your damaged site in preparation for returning to normal production operations.

The Problem – “It’s Complicated and Time Consuming”

- How do I protect my business and its reputation when a disaster event occurs;
- What laws and regulations do I need to adhere to;
- How do I comply with Client Service Level Agreement (SLA) service and recovery clauses (or customer contract requirements);
- How do I protect my staff and resources, while complying with Recovery Time Objectives (RTO);
- How do I create Recovery Management Functions, Teams, Organization, Project Plan, and schedule;
- How do I perform a Risk Assessment and Business Impact Analysis (BIA);
- Which automated tools should I use to help me achieve and maintain recovery procedures;
- How do I create, test, and implement Recovery Plans;
- How do I create, test, and implement physical / data security management;
- How do I manage my Supply Chain to insure delivery of materials to the production and recovery sites;
- How do I protect the failing site, while performing salvage, and restoration;
- What insurance do I need and how costly is it;
- How do I support and maintain recovery management going forward;
- How can I relieve my pain while still achieving my business goals and objectives; and,
- Is there any single company who can assume responsibility for recovery planning and relieve my pain.

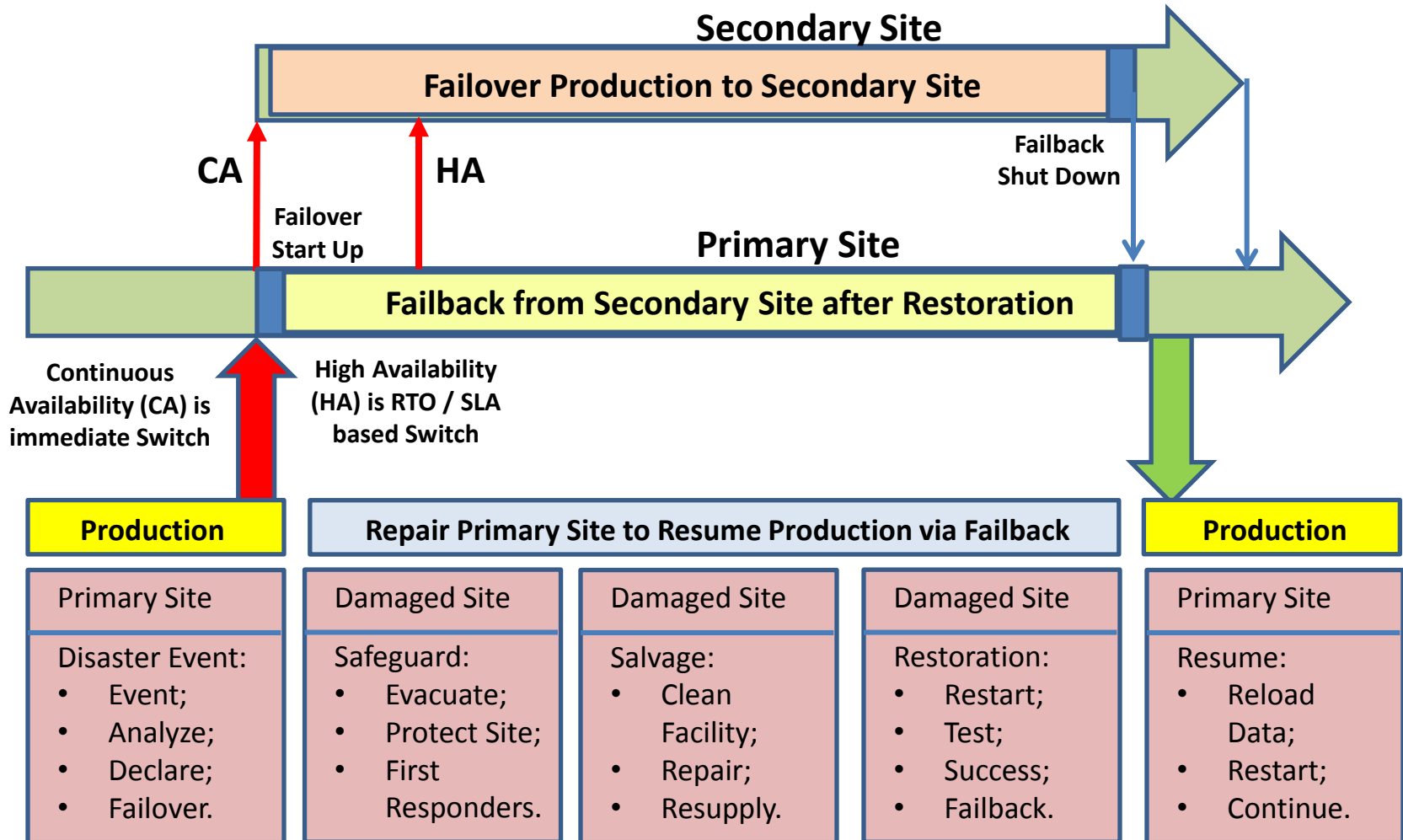


How do I protect my environment when disasters occur



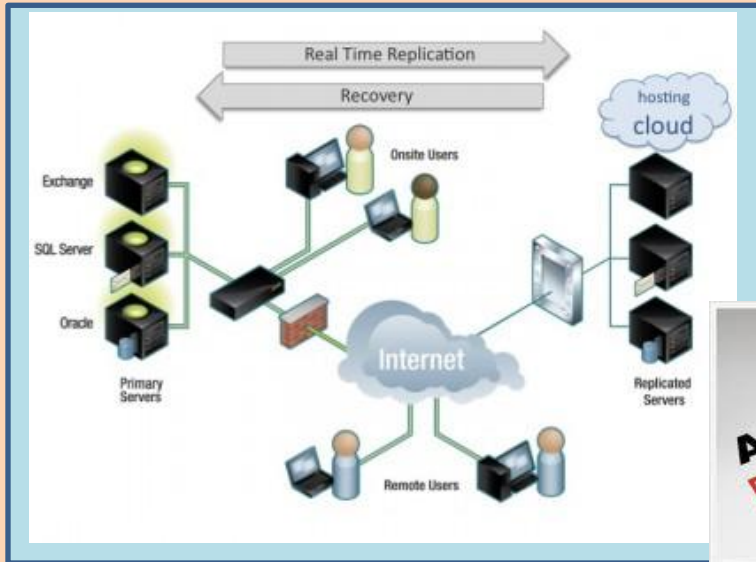
Lifecycle of a Disaster Event (Why we create Recovery Plans)

“The goal of Enterprise Resiliency is to achieve ZERO DOWNTIME by implementing Application Recovery Certification for HA and Gold Standard Recovery Certification for CA Applications”



Protecting the Business and Responding to Disaster Events

Data Processing and Business Locations



Risk / Crisis Management, Audit, and Compliance

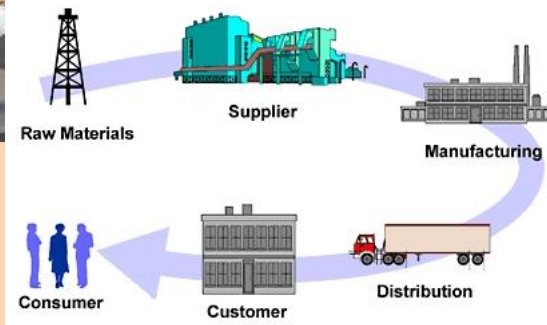


First Responders



Security and Protection

Supply Chain Management



Salvage and Restoration

The Solution – “Relieving the Pain”

- **Have ServePro of Huntington perform Recovery Planning and Execution, including:**
 - **Obtain Management Agreement, Budget, and Strong Support of Project Goals and Objectives;**
 - **Identification of Stakeholders and Participants needed to achieve goals (internal and external);**
 - **Formulation of Recovery Teams and providing initial training to team members;**
 - **Conducting a Risk Assessment to define recovery and compliance requirements;**
 - **Performing a Physical Site Survey to define workplace safety and protection requirements;**
 - **Use a Business Impact Analysis (BIA) and the Service Level Agreement (SLA) to define Recovery Time Objectives (RTO) and the resources needed to protect and support Business Units and Locations;**
 - **Select Automated Tools and Develop a Common Recovery Language;**
 - **Create, Test, and Implement Recovery Plans and Procedures;**
 - **Integrate Recovery Management and coordinate with First Responders and Security;**
 - **Deliver Salvage and Restoration Services;**
 - **Provide Support and Maintenance of Recovery Management going forward;**
 - **Document Recovery Management Standards and Procedures, and,**
 - **Conduct Recovery Management Training and Awareness sessions with supportive materials.**

