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Presentation Topics

- Why Enterprise Resilience
- Knowing your Company and Compliance to Service Level Agreements
- Identifying and Controlling Risks
- Recovery Management
- Protecting the Company
- Reducing Problems and Costs
- Staff Awareness and Training

Tom Specializes in:

- Enterprise Resilience,
- Corporate Certification,
- Vulnerability Management,
- Strategic and Tactical Planning,
- Project and Team Management
- Awareness and Training

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Risk Management

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I am a senior level manager with in-depth experience in **Enterprise Resilience**, **Vulnerability Management, Risk Management, and Corporate Certification** for large enterprises in disciplines like: Banking, Brokerage, Finance, Insurance, Pharmaceuticals, and Manufacturing which provided me with a solid understanding of the risks faced by companies and how best to safeguard a firm through workflow, compliance, and recovery. I am the founder and president of the Data Center Assistance Group (DCAG).

DCAG provides enterprise analysis, evaluation, recommendations, and planning materials to eliminate weaknesses and optimize operations. We optimize the Planning, development, recovery, testing, and production process to provide vulnerability-free and recoverable products / services, while training teams to achieve a safeguarded, efficient, compliant, and vulnerability-free environment.

DCAG follows the "Whole of Nation" and "Secure by Design" guidelines developed by DHS/CISA to produce vulnerability-free components through Software Bill of Materials (SBOM) to identify and correct vulnerabilities prior to production and CTEM error identification while in production. This supports the software supply chain and production environment.



A strong generalist with extensive IT industry experience, ready to help you.

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What is Risk Management and why is it important

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Risk Management includes:

- 1. Operational Risk
- 2. Asset Impairment Risk
- 3. Competitive Risk
- 4. Franchise Risk

Risk management is the systematic process of identifying, assessing, and mitigating threats or uncertainties that can affect your organization. It involves analyzing risks' likelihood and impact, developing strategies to minimize harm, and monitoring measures' effectiveness.

Related searches

- 1. <u>foundations of risk management pdf</u>
- 2. foundations of quality risk management
- 3. management of risk foundation course
- 4. basics of risk management pdf
- 5. management of risk foundation exam
- 6. introduction to risk management pdf
- 7. sigma chi risk management foundation
- 8. harvard risk management foundation



Why is Risk Management Important:

- 1. Protects Organizational Reputation
- 2. Minimizes Losses
- 3. Encourages Innovation and Growth
- 4. Enhances Decision Making

- **Risk Assessment** must be completed to achieve compliance and reduce gaps and exposures.
- Flaws and Risks uncovered and repaired during assessment can lower potential damage to company and its reputation, lowering costs and improving company functionality.
- Trained personnel must be involved with a Risk Assessment, especially the leadership.
- Scoring should be decided upon before the assessment is commenced, both the scale and what its meaning is just like a recovery group would relate to RTO and RPOs, the impact should be an indicator of the potential damage by an asset to the company reputation, revenue, and costs.
- Reducing a large list of risks to a manageable amount is a good practice. Summarize (aggregate) the results with drill downs to specifics. Reduce risks to assets, by category and/or user (i.e., Administrator's PC is more important that normal employee) and reduce threats analyzed.
- Scoping the Risk Assessment will include an Organizational Review, Asset Review, Competitive Risk, and Franchise Risk to maintain the Enterprise Reputation, Reduce Risk Exposures, and Save Costs.

- Business Analysis and Needs
- Organization and Functions
- Define Risk Appetite
- Review Assets and Environments
- Business Continuity Management
- Technology Disaster Recovery
- Emergency Management
- Crisis Management
- Personnel Safety and Violence Prevention

- Supply Chain and Vendor Management
- Risk Assessment for Recovery Groups
- Business Impact Analysis (RTO, RPO)
- Recovery Strategy and Tool(s)
- Training and Awareness
- Recovery Planning, Testing and Exercising
- Emergency Communications
- Maintenance

Know and Control your Environment



Asset Management Process



Overview of Project Plan Example



Safeguarding your Enterprise

	Business Analysis	C Level Functions	Product Creation & Support	Safeguarding the Enterprise	Production Operation
• • • • • • •	Industry Functions Vendors Supply Chain Vulnerabilities Threats Regulations Audit Universe Resilience Continuity Compliance • Domestic • International Whole of Nation protection	 Board of Directors CIO / CTO CISO COO CFO CMO Auditing Legal 	 Concept, Engineering, Development, Data Protection, Testing, Service Continuity, User Acceptance, Vulnerability-Free, Secure by Design Support & Maintain Change Management Documentation Awareness Training 	 IM - Identity Management IAC - Identity Access Management RMM - Risk Maturity Management CMMI - Capability Maturity Model Integration CSF 2.0 - Cybersecurity Framework 2.0 VMM – Vulnerability Maturity Model Chaos Testing Supply Chain Management UAT - User Acceptance Testing 	 for the Game Day Testing Production Acceptance Production Cutover Data Management Vital Records Management Data Backup, Recovery, and Vaulting Communications Hardening and Physical Safeguards ATO – Authorization to Operate Production Support, Maintenance, and Change / Release Management
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Vulnerability Laws and Regulations requiring SBOMs

- Presently, implementing Applications and Services can include vulnerabilities and malware, which can cost your company in lost revenue, brand reputation, fines and penalties, burdening your staff and resulting in high levels of turnover. DHS/CISA has developed a "Secure by Design" approach to responding to these issues.
- A method must be implemented to catch vulnerabilities and malware prior to production acceptance. •
- New Laws have been mandated in the United States and Europe to address the problems, including: •
 - **Executive Order 14028** Improving Nation's Software Security Supply Chain and mandating SBOMs
 - **OMB M-22-18** and M-23-16 Improving the Defense and Resilience of Government Networks
 - **SEC Rule 2023-139** Disclosure of Material Cybersecurity breaches to protect shareholders
 - FDA Control over medical device supply chain and cybersecurity problems (ISO 14971:2019 Risk Management for Medical Devices)
 - **CRA** European Cyber Resilience Act Hardware and Software Components cyber requirements
 - **DORA** Digital Operational Resilience Act Strengthen the financial sectors resilience •
 - **GDPR** EU Digital Rights of their Citizens •
 - **Deploying AI Security Systems -** joint paper from CISA, NSA, and DOJ on employing AI Security
- Once the development process is upgraded and new Standards and Procedures created, an Awareness Program • must be developed and the Staff Trained.
- New Procedures must be integrated into the staff's daily process for new and changed applications and services, • with automated support through RPAs whenever feasible. 11/13/2024 Risk Management, ThomasBronack, DCAG (c)

The newest Integration Model – PRIME Approach

NIST List RMM **ISO 27000** <u>NIST</u> CMMI Information Use Security **COSO** Capability Maturity Model Link to Video on NIST Integration **ISO 20000** ISO 14001 **IT Services** Environment **ISO 31000** Risk **FFIEC NFPA** Management 1600 **CMMC RCSA ISO 22301 ISO 9001** Capability Quality **Risk Control Business** Maturity Management Self Continuity Model Assessment Certification

Developing a business optimization approach that combines these ISO Standards (International) and NIST Standards (Domestic) will achieve certification more quickly. Utilizing RMM (Risk Maturity Model), CMMI (Capability Maturity Model Integration), and a Vulnerability Management System (VMS) like <u>ProCap 360TM</u> will reduce operational errors by delivering Vulnerability-Free applications to production. Consider using (<u>CTEM</u>) Continuous Threat Exposure Management systems after applications are in production to detect and respond to new errors and vulnerabilities.

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Implementing the standards separately will result in overlaps and inefficiencies, so develop Crosswalks to reduce toil..

Start with **Risk Management** (31000) and ensure that **Information Security** (ISO 27000) is current and best suited to protect your **Data** and **Environmental facilities** (ISO 14001).

Then implement your **Business Continuity** (ISO 22301) Recovery Certification Process for Emergency, Crisis, Business, and IT Disaster Recovery Management.

Integrate Quality Management (ISO 9001) within your processes to ensure the products and services your company delivers will be of the highest quality and capable of protecting your brand and reputation.

Finally ensure your **IT Services** (ISO 20000) are of the highest quality possible and that all ISO standards are adhered to in compliance with existing laws and regulations, so that you never have to fear failing an audited.

Performing an Audit and Risk Assessment



The Risk Appetite Process Using COSO



COSO for Risk Appetite & Evaluation:

- 1. Review Business Mission and Vision
- 2. Consider Board and Management perspectives and appetites
- Incorporates current strategic direction, risk profile, and culture.
- 4. Identifies and evaluates alternate strategies.
- 5. Chooses preferred strategy to enhance value.
- 5. Establishes Business Objectives.
- 7. Sets tolerance, define and measure metrics, indicators, and triggers.
- 8. Changing context of the business culture and competitive environment.
- 9. Monitors performance and revises appetite or strategy, as needed.

Know your company:

- 1. Most Important Applications & Services (Family Jewels).
- 2. BIA to Define the damage caused if lost and maximum duration of survival without the application or service.
- 3. Define Requirements, Scope, Risk, Security, DevSecOps, Testing, Recovery, Acceptance, Deployment, and ITSM, ITOM.
- 4. Define Audit Universe implement legal & auditing functions.
- 5. Define Ideation, Brainstorming, Collaboration, to Concept cycle.
- 6. Implement Systems Engineering Life Cycle (SELC) to respond to new ideas or business opportunities.
- 7. Implement Systems Development Life Cycle (SDLC) to deploy new products and services.
- 8. Define Company Organization to respond to cybersecurity and technology problems in a timely manner to the appropriate authorities (i.e., <u>SEC Rule 2023-139</u>)

Know your Environment:

- 1. Physical and Data Security (Data Sensitivity & Data Flow).
- 2. Architecture and engineering process.
- 3. Asset Inventory and Configuration Management.
- 4. Identify and Access Management.
- 5. GRC based compliance and attestation, CIA based cybersecurity and elimination of viruses and malware.
- 6. Development and implementation of DevSecOps.
- 7. Personnel Titles, Job Functions and Responsibilities, and the integration of sensitive and required services within their everyday work tasks.
- 8. Staff training and development.
- 9. Continuous Monitoring and Improvement, along with the adoption of new technologies and processes (i.e., SRE).
- 10. Deploying error-free products and services (see <u>EO 14028</u> and <u>OBM M-22-18</u>) and utilize the latest technologies to respond to encountered anomalies and verify compliance.

Set you direction:

- 1. Most efficient, compliant, and secure production environment, capable of recovering from disaster events and providing continuous vulnerability-free products and services to customers. Continuity of Succession / Delegation of Authority must be included along with definition of duties.
- 2. Integrate guidelines, standard Operating Procedures, skill development, and awareness throughout the organization.

Organization and Functional Responsibilities



Monitoring Operations and Controlling Resources

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Active Cloud Environment (MSP to Hybrid Clouds)

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NIST CSF 2.0 Categories and Application

NIST Cybersecurity Framework 2.0					
CSF 2.0 Function	CSF 2.0 Category	CSF 2.0 Category Identifier			
	Organizational Context	GV.OC			
Govern	Risk Management Strategy	GV.RM			
(GV)	Roles and Responsibilities	GV.RR			
	Policies and Procedures	GV.PO			
	Asset Management	ID.AM			
Identity	Risk Assessment	ID.RA			
(ID)	Supply Chain Risk Management	ID.SC			
	Improvement	ID.IM			
	Identity Management, Authentication, and Access Control	PR.AA			
Protect	Awareness and Training	PR.AT			
(PR)	Data Security	PR.DS			
	Platform Security	PR.PS			
	Technology Infrastructure Resilience	PR.IR			
Detect	Adverse Event Analysis	DE.AE			
(DE)	Continuous Monitoring	DE.CM			
	Incident Management	RS.MA			
Respond	Incident Analysis	RS.AN			
(RS)	Incident Response Reporting and Communication	RS.CO			
	Incident Mitigation	RS.MI			
Recover	Incident Recovery Plan Execution	RC.RP			
(RC)	Incident Recovery Communication	RC.CO			

Establish Cyber Security Controls via CSF 2



ID	FAMILY	ID	FAMILY
<u>AC</u>	Access Control	PE	Physical and Environmental Protection
AT	Awareness and Training	<u>PL</u>	Planning
AU	Audit and Accountability	<u>PM</u>	Program Management
<u>CA</u>	Assessment, Authorization, and Monitoring	<u>PS</u>	Personnel Security
<u>CM</u>	Configuration Management	<u>PT</u>	PII Processing and Transparency
<u>CP</u>	Contingency Planning	RA	Risk Assessment
<u>IA</u>	Identification and Authentication	<u>SA</u>	System and Services Acquisition
IR	Incident Response	<u>SC</u>	System and Communications Protection
MA	Maintenance	<u>SI</u>	System and Information Integrity
MP	Media Protection	<u>SR</u>	Supply Chain Risk Management

See Link for NIST SP800-53r5 description detail

See Link for NIST SP 800-34 R1 Latest Detail

Payment Card Industry Data Security Standard (PCI/DSS)

Payment Card Industry Data Security Standard (PCI DSS) compliance is adherence to the set of policies and procedures developed to protect credit, debit and cash card transactions and prevent the misuse of cardholders' personal information. PCI DSS compliance is required by all card brands.

The Payment Card Industry Security Standards Council (PCI SSC) develops and manages the PCI standards and associated education and awareness efforts. The PCI SSC is an open global forum, with the five founding credit card companies -- American Express, Discover Financial Services, JCB International, MasterCard Worldwide and Visa Inc. -- responsible for carrying out the organization's work.



Cybersecurity Testing Steps



CMMI – Capability Maturity Model Integration

Overview

CMMI models are an important part of <u>CMMI Solutions</u> for improving your organization's performance and its ability to meet its business objectives. Three CMMI models exist: <u>CMMI for Development</u> (<u>CMMI-DEV</u>), <u>CMMI for Services (CMMI-SVC</u>), and <u>CMMI for Acquisition (CMMI-ACQ</u>), and share 16 core process areas in common. These process areas include practices that cover concepts in project management, process management, infrastructure, and support.

These basic concepts are fundamental to process improvement in any area of interest (i.e., acquisition, development, services). The core process areas of each model express these concepts in the context of that area of interest. In addition to the core process areas, each model also includes process areas found only in that model.

Developed at Carnegie Mellon University and Supported through CMMI Institute, an offshoot of CMU.

Process Areas

Process areas found only in CMMI for Acquisition

- Acquisition Requirements Development (ARD)
- Solicitation and Supplier Agreement Development (SSAD)
- Agreement Management (AM)
- Acquisition Technical Management (ATM)
- Acquisition Verification (AVER)
- Acquisition Validation (AVAL)

Process found only in <u>CMMI for Development</u>

- Product Integration (PI)
- Requirements Development (RD)
- Supplier Agreement Management (SAM)*****
- Technical Solution (TS)
- Validation (VAL)
- Verification (VER)

Process areas found only in <u>CMMI for Services</u>

- Capacity and Availability Management (CAM)
- Incident Resolution and Prevention (IRP)
- Supplier Agreement Management (SAM)*****
- Service Continuity (SCON)
- Service Delivery (SD)
- Service System Development (SSD)
- Service System Transition (SST)
- Strategic Service Management (STSM)

Core Processes

CMMI Model Foundation (16 Core Process Areas)

- Causal Analysis and Resolution (CAR)
- Configuration Management (CM)
- Decision Analysis and Resolution (DAR)
- Integrated Project Management (IPM)*
- Measurement and Analysis (MA)
- Organizational Process Definition (OPD)
- Organizational Process Focus (OPF)
- Organizational Performance Management (OPM)
- Organizational Process Performance (OPP)
- Organizational Training (OT)
- Project Monitoring and Control (PMC)**
- Project Planning (PP)***
- Process and Product Quality Assurance (PPQA)
- Quantitative Project Management (QPM)****
- Requirements Management (REQM)
- Risk Management (RSKM)

^{*} Integrated Work Management (IWM) in CMMI-SVC

^{**} Work Monitoring and Control (WMC) in CMMI-SVC

^{***} Work Planning (WP) in CMMI-SVC

^{****} Quantitative Work Management (QWM) in CMMI-SVC

^{*****} Supplier Agreement Management (SAM) is shared between CMMI-DEV and CMMI-SVC

CMMI Model Core Processes and Rating Example

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Abbreviation	Name	Area	Maturity Level
CAR	Causal Analysis and Resolution	Support	5
СМ	Configuration Management	Support	2
DAR	Decision Analysis and Resolution	Support	3
IPM	Integrated Project Management	Project Management	3
MA	Measurement and Analysis	Support	2
OPD	Organizational Process Definition	Process Management	3
OPF	Organizational Process Focus	Process Management	3
OPM	Organizational Performance Management	Process Management	5
OPP	Organizational Process Performance	Process Management	4
от	Organizational Training	Process Management	3
PMC	Project Monitoring and Control	Project Management	2
PP	Project Planning	Project Management	2
PPQA	Process and Product Quality Assurance	Support	2
QPM	Quantitative Project Management	Project Management	4
REQM	Requirements Management	Project Management	2
RSKM	Risk Management	Project Management	3

Capability Maturity Model Integration:

- CM SEI created to assist organizations ensure optimize their services.
- 2. Perform an Analysis of the Maturity Level within your organization following CMMI guidelines, as seen in this chart.
- Decide on which services need to be updated, what has to be accomplished, and assign a team with clear goals and scope.
- Continue until desired Maturity Level is reached.

Engineering				
ADM	Asset Definition and Management			
CTRL	Controls Management			
RRD	Resilience Requirements Development			
RRM	Resilience Requirements Management			
RTSE	Resilient Technical Solution Engineering			
SC	Service Continuity			

Enter	prise	Mana	aement

COMM	Communications
COMP	Compliance
EF	Enterprise Focus
FRM	Financial Resource Management
HRM	Human Resource Management
OTA	Organizational Training & Awareness
RISK	Risk Management

Opera	ations Management
AM	Access Management
EC	Environmental Control
EXD	External Dependencies
ID	Identity Management
IMC	Incident Management & Control
KIM	Knowledge & Information Management
PM	People Management
TM	Technology Management
VAR	Vulnerability Analysis & Resolution
Proce	ess Management
MA	Measurement and Analysis
MON	Monitoring
OPD	Organizational Process Definition
OPF	Organizational Process Focus

4 Categories with 26 Process Areas

- 1. Enterprise Management
- 2. Operations Management
- 3. Process Management
- 4. Engineering

CERT-RMM is a **maturity model** that promotes the convergence of security, business continuity, and IT operations activities to help organizations actively direct, control, and manage operational resilience and risk.

IT Security – Physical & Data



Identity and Access Management technologies



Ensuring Compliance via GRC and Risk Assessment



Systems Authorization IM, IAM, RMF, CSF, RBAC COSO, COBIT, CMMC, ITT ServiceNow) Identify People and acce Categorize Systems by buneeds Select Controls Implement Controls Assess Controls Continuously Monitor Systems	n (NIST, C, ISO, L,RISK ASSE Tier 1- Orga Tier 2 - Bus Tier 3 - Ass • Secure S • Respons • Risk-Info • Resilient • Continue	SSMENT anization siness Lines sets (e.g., Systems, People) Systems sible Workforce ormed Decisions t Organization ous Improvement ous Compliance	 COMPLIANCE Monitor: Threat Landscape Implemented Controls Inside Behavior Analysis Performance and Scalability Metrics, Thresholds, Alarms, Alerts, and Actions Self Assessment: Systems Processes
GOVERNANCE: Statutory / Regulatory: • Laws • Statutes • Regulations Standards: • ISO • NIST	 Policies: Organizational InfoTechnology InfoSecurity Contracts / Commits: PCI Customer Contracts B2B Agreements 	 Processes & Procedures: NIST, CSF, RMF ISO Organizational Controls: Administrative Physical Technical 	 Audit Preparation External Audits: Regulatory Audits and Attestations Risk Register with POA&M Standards Audits (e.g., ISO) Contractual Audits (e.g., PCI) Reporting: Internal Regulatory Bodies

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Customers

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Creating a Crosswalk Audit Document



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Defining your Audit Universe and Audit Process

Audit Universe						
Laws and Regulations:	Function:	Category:	Subcategory:	Location:	Industry:	Size:
List the Laws and Regulations your company must adhere to, like CSF 2.0, or ISO 27000, EO 14028, SEC Rule 2023 – 139, FFIEC, DORA, etc.	Define the Functions you must adhere to, like: Govern (GV), Identity (ID), Protect (PR), Detect (DE), Respond (RS), and Recover (RC).	Define Categories like Organizational Context, Risk Management Strategy, etc.	Define the Subcategories associated with the category, like GV,OC and GV,RM.	Define if this law is Global (ISO) or Local (NIST).	Define any Industry Specific laws and regulations like FFIEC, DORA, EO 14028, etc.	Define the size of the organization that must comply with Law or Regulation



Questions associated with Enterprise Resilience

Create Questionnaires for each of the categories listed below:

 Employee Requirements 	Employee Requirements	Include these
2. Disaster Recovery and Incident Response	Is a background check mandatory for employees before granting system access?	
Document Disposal	Yes No	questions within
4. Backups	Comment	the Audit Script
5. Security Protocols		generated from
6. IT Logs	Are employees required to acknowledge and sign a security policy agreement prior to gaining access	
7. Incident Reports	to secure systems?	your Crosswalk
8. Outages	Yes No	and define
9. Storage and Utilization	Comment	artefacts
10. Network Performance		needed to
11. Cost	Do employees need to complete annual security awareness and training sessions?	needed to
12. Systems Development	Yes No	support answers
13. Testing	Comment	for audit
14. Implementation	Are employees' roles and access levels reviewed regularly?	compliance.
15. Anti-Virus Software	Vec No	
16. Network Firewall	Comment	
17. Hardware	Comment	
18. Passwords	Are new employees briefed on IT security policies during onboarding?	
19. Accounts	Yes No	
20. Physical Security	Comment	
21. Alerts		
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	Audit Testing Schedule - Risk Vigor			
	Cost Level:	Low Rigor:	Medium Vigor:	High Vigor:
	High (\$\$\$)	Manual Self-Correcting Control Adjustments	Comprehensive External	Advanced (Specialized) External Audit
			Audits	Real-Time Sutomated Monitoring
			Semi-Automated Self-	AI-Driven Detection
			Correcting Controls	Fully Automated Self-Correcting Controls
	Medium (\$\$)	Automated Risk Control Self Assessment (RCSA)	Regular Internal Audit	Comprehensive Internal Audit (Utilizing Cyber / IT Specialists)
			Regular Line 1 Controls	Quarterly Line 3 Audit
			Testing	
			Bi-Annual Level 3 Audit	
			Periodic Automated	
			Monitoring	
		Annual CSA	Bi-Annual CSA	Quarterly CSA
			Bi-Annual RCSA	Quarterly RCSA
		Basic Line 1 Controls	Manual Continuous	Monthly Manual Continuous Monitoring Checks
	LOW (\$)	Checks	Monitoring Checks	
		Attestation	Periodic Attestations	

Risk Management with ISO 27000: 2022



Business Impact Analysis – BIA (NIST SP 800-34, and NIST IR 8286d)





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Identifying and Reporting Vulnerabilities



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Fighting Cybercrime Costs with Secure by Design

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The **current cost of fighting cybercrimes** and technology threats is estimated at \$9.5 Trillion within the United States and 10.24 % of Global GDP. Improving the vulnerability fix rate will greatly reduce costs and improve business service continuity and resilience.



The government has developed a "Whole of Nation" approach to combating these costs through the "Secure by Design" methodology developed by DHS/CISA to safeguard Government, Business, Infrastructure, and Utilities .

A Whole of World approach to Cybersecurity

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2030 Most Significant Cyber

Concerns:

- 1. Supply Chain Compromises
- 2. Advanced disinformation campaigns
- 3. Rise of Digital Surveillance
- 4. Human error and legacy systems
- 5. Targeted Attacks
- 6. Lack of analysis and controls
- 7. Rise of advanced hybrid attacks
- 8. Skill shortage
- 9. Cross-border ICT suppliers as a singlepoint-of-failure
- 10. Artificial Intelligence abuse

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Vulnerability Management

Process:

- 1. Detect Vulnerability (SBOM)
- 2. Assess the Risk (CVE)
- 3. Prioritize Remediation (CVSS, KVE, EPSS)
- 4. Confirm Remediation
- 5. Optimize through automation
- 6. Advance the use of BOMs for Software, Release Control, and Artificial Intelligence

DHS/CISA - Secure by Design principles:

- 1. Build security considerations into the <u>software requirements</u> <u>specification</u>
- 2. Address possible abuse cases (e.g., how users may misuse the software).
- 3. Create and enforce secure code guidelines.
- 4. Use appropriate security tools.
- 5. Conduct security audits at multiple stages of the SDLC.
- 6. Conduct vulnerability testing that includes negative testing and penetration testing.
- 7. Incorporate security within deployment and maintenance processes.
- 8. Ensure reused software is from trusted sources and properly evaluated.
- 9. Provide feedback throughout the process on security effectiveness.
- 10. Educate developers and QA teams on secure coding techniques.

Vulnerability Management definition and process

Vulnerability management is a **continuous, proactive, and often automated process** that keeps your computer systems, networks, and enterprise applications safe from cyberattacks and data breaches. As such, it is an important part of an overall security program.

Process:

- Plan how to use Vulnerability Management
- **Discover** where your vulnerabilities exist
 - Vulnerability-Free Production Applications
 - Continuous Scanning for new Vulnerabilities impacting production applications via Continuous Threat Exploitation Management (CTEM)
- Scan applications with SBOMs (Software Bill of Materials)
- **Report** vulnerabilities, their symptoms, and mitigations via patches and new releases
- **Deploy** patches and new releases to mitigate vulnerabilities

Plan Remediate covery **Vulnerability** Management

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Vulnerability Management Maturity Lifecycle



Global Vulnerability Management Policy generation

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How SBOMs are created and their benefits

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Scaling SBOM, RBOM, and AIBOM Operationalization



From Idea to Product, with Support and Recovery

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Application Security Testing – Dev/Sec/Ops



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Using AI Planning for Migrating Applications to AWS Cloud

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Ten Step Process to establish BCM/DR Practice

- 1. Project Initiation and Management
- 2. Risk Evaluation and Controls Improvement
- 3. Business Impact Analysis
- 4. Developing Business Continuity Strategies
- 5. Emergency Response and Operations Restoration (Backup, Vaulting, Restoration)
- 6. Designing and Implementing Business Continuity Plans
- 7. Awareness and Training
- 8. Maintaining and Exercising Business Continuity Plans
- 9. Public Relations and Crisis Communications
- **10. Coordinating with Public Authorities**



The Disaster Event Life Cycle

CA is Continuous Availability HA is High Availability RTO – Recovery Time Objective RPO – Recovery Point Objective RTC – Recovery Time Capability

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The Business Recovery Life Cycle



DR Life Cycle:

1. Executive Decision Window

- a. Incident occurs
- b. Incident awareness (RPO)
- c. Threat Assessment
- d. Impact Analysis
- e. Capability Review
- f. Cyclical Event Analysis
- g. Resource Availability
- h. SOP Response
- i. Activate BC/DR Plan

2. Recovery Time Window

- a. Incident Management
- b. Communications
- c. Asset Recovery
- d. Service Restoration
- e. Validation
- f. Business Resumption (RTO)
- 3. Milestones Dashboard
 - a. Sites (Primary / Recovery)
 - b. People
 - c. Technology
 - d. Business Processes

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Evolution of Recovery Management



- 1. Primary Site sends backups to local and remote vaults
- 2. Primary Site Fails
- 3. Disaster Declared (\$)
- 4. Tapes moved from vault to Recovery Site
- 5. People moved to recovery site
- 6. Configure Systems & Networks

- 7. Load Data & Applications
- 8. Initiation Recovery Operations
- 9. Connect Users
- 10. Initiate Production Operations
- 11. Reverse process when disaster event is over
- 12. Duration can be in days, but certainly hours



The new Recovery Methodology is quick & automated via Failover / Failback. CloudWatch performs Health Checks, and the Resilience Hub allows for Failover / Failback and continuous validation without disruption



Sequence of Events to enact a Recovery Operation

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Agile vs Waterfall Systems Development



Information Technology Infrastructure Library (ITIL)



ITIL assists in:

Planning,

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- Defining,
- Obtaining,
- Installing,
- Implementing,
- Documenting,
- Training,
- Utilizing,
- Monitoring,
- Supporting,
- Maintaining, and
- Changing your IT environment to meet the needs of your business and support IT Operations.

ServiceNow Overview of Functions



BCM – Business Continuity Management
RM – Risk Management
ITSM – IT Service Management
ITOM – IT Operation Management

Forms Management & Control:

- 1. I know a form is required to get this work done, but I don't know which form.
- 2. I found the form, but I don't know how to fill it our.
- 3. I know how to out the form, but who should I give it to for approval.
- 4. Once it is submitted, who do I notify if I have a change.
- 5. Is the form tracked until its completion.
- 6. How can I accomplish repeat work faster.
- 7. Are there reports available to track forms and work?

Migrating Applications to the Cloud - Functions / Tests

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Risk Management, ThomasBronack, DCAG (c)

Continuous Compliance Reporting



Reaching out to assist our clients



If you find the information included in this presentation of value and want to explore methods to improve the reliability of your enterprise and IT environment, please contact me to discuss your needs and request our assistance.

We look forward to our future relationship.

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